

Terms and Conditions for Eden Vehicle Tracking

Effective Date: 01/06/2020

By accessing or using our services, you agree to comply with and be bound by the following terms and conditions. If you do not agree with these terms, please do not use our services.

1. Acceptance of Terms

By accessing our website and using our services, you agree to these Terms and Conditions. We reserve the right to modify these Terms at any time, and your continued use of the services constitutes acceptance of those changes.

2. Services Provided

Eden Vehicle Tracking operates as an approved fitment center for several vehicle tracking suppliers. We do not offer direct tracking services nor do we have access to clients' accounts or login details.

Our role is to assist our customers who have purchased vehicle tracking services through Eden Vehicle Tracking. While these customers are our clients, their accounts remain with the relevant tracking companies. Our assistance is intended to facilitate customer queries by acting as a liaison between our customers and the respective tracking suppliers. This service is strictly limited to our signed-up customers only.

3. User Obligations

You agree to:

- Provide accurate and complete information when engaging our services.
- Keep your account login credentials confidential (if applicable).
- Direct all queries regarding your tracking account to the relevant supplier's customer service if not addressed through our assistance.

4. Fees and Payment

Any fees associated with our services will be clearly outlined on our website. By utilizing our services, you agree to pay all applicable fees in accordance with the specified payment terms. We reserve the right to change our fees at any time, with prior notice.

5. Termination of Services

Eden Vehicle Tracking cannot terminate any vehicle tracking contracts, as this decision lies solely with the respective tracking suppliers. We are not responsible for any contract disputes or cancellation processes.

6. Limitation of Liability

Eden Vehicle Tracking will not be liable for any indirect, incidental, or consequential damages arising from your use of our services. Our total liability will be limited to the maximum extent permitted by law.

7. Indemnification

You agree to indemnify and hold harmless Eden Vehicle Tracking, its affiliates, and employees from any claims, losses, or damages arising from your use of our services or violation of these Terms.

8. Intellectual Property

All content, trademarks, and intellectual property rights on our website are owned by or licensed to Eden Vehicle Tracking. You may not reproduce, distribute, or create derivative works without our express permission.

9. Governing Law

These Terms are governed by the laws of the Republic of South Africa. Any disputes arising under these Terms will be subject to the exclusive jurisdiction of the courts located in George, Western Cape. We are also required to comply with the regulations set forth by the Private Security Industry Regulatory Authority (PSIRA) and any other applicable laws related to our business operations within South Africa.

10. Contact Information

For any questions or concerns regarding these Terms and Conditions, please contact us at:

Eden Vehicle Tracking
29e Courtenay street,
George Central
George
Western Cape
admin@edenvehicletracking.co.za