

Eden Vehicle Tracking Privacy Policy

Effective Date: 01/06/2020

At Eden Vehicle Tracking, we value your privacy and are committed to protecting your personal information. This privacy policy outlines our practices for collecting, using, and safeguarding your information in compliance with applicable laws and regulations, including those mandated by the Private Security Industry Regulatory Authority (PSIRA).

1. Information We Collect

We may collect personal information about you when you use our services, including but not limited to:

- Name
- Contact information (email address, phone number)
- Vehicle details (make, model, license plate number)
- Location data

2. Purpose of Processing

Your personal information is collected for the following purposes:

- To provide and manage vehicle tracking services.
- To comply with PSIRA regulations, under which we are required to keep certain customer records (PSIRA Registration Number: 20425220).
- To communicate with you regarding your installation appointment.
- To improve our services based on user feedback.

3. Information Sharing

We do not sell or rent your personal information. We may share your data only in the following circumstances:

- To comply with legal obligations or enforce our rights under applicable laws.

4. Data Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, misuse, or loss. However, no method of transmission over the Internet or method of electronic storage is 100% secure.

5. Your Rights

You have the following rights concerning your personal data:

- The right to access your personal information.
- The right to request correction of inaccurate data.
- The right to request deletion of your data, subject to legal limitations.
- The right to withdraw consent for data processing where applicable.

6. Changes to This Policy

We may update this privacy policy periodically to reflect changes in our practices or relevant laws. We encourage you to review our policy regularly.

7. Contact Us

If you have any questions or concerns regarding this privacy policy or our data practices, please contact us at:

Eden Vehicle Tracking
29 e Courtenay Street
George Central
George
Western Cape